



# System Requirements

The hardware and software requirements for the installation of Maximizer CRM 10 Entrepreneur Edition are listed in the following tables.

Note that these are the minimum system requirements for Maximizer CRM 10 Entrepreneur Edition, and your operating system may have higher requirements for some components, such as processor speed and RAM. Refer to your operating system documentation for OS-specific requirements.

## Maximizer CRM 10 Entrepreneur Edition System Requirements

| Workstation               |  |
|---------------------------|--|
| Minimum Processor Speed   | 600 MHz (minimum); 800 MHz (minimum for Windows Vista)<br>1.6 GHz or faster processor (recommended)            |
| Available RAM             | 512 MB (minimum); 1 GB (minimum for Windows Vista)<br>1 GB (recommended); 2 GB (recommended for Windows Vista) |
| Available hard disk space | 1 GB (minimum)<br>2 GB or more (recommended)   |
| Minimum video resolution  | SVGA (800x600) or higher-resolution video adapter and monitor  |
| Operating system          | Microsoft Windows 2000, XP <sup>1</sup> , Vista <sup>2</sup> or 2003 (updated to their latest service packs)   |
| Email system              | 32-bit MAPI or VIM-compliant   |
| Internet browser          | Microsoft Internet Explorer 6.0, 7.0 or 8.0  |

## Workflow Automation Powered by KnowledgeSync System Requirements

|                           | Server  | Workstation |
|---------------------------|---|-------------|
| Minimum Processor Speed   | 500 MHz or faster   | N/A         |
| Available RAM             | 256 MB  | N/A         |
| Available hard disk space | 140 MB for installation, 70 MB for application, 5 KB max per event              | N/A         |
| Operating system          | Microsoft Windows 2000, XP, 2003, Vista (updated to their latest service packs) | N/A         |

## MaxMobile Lite for BlackBerry System Requirements

Before installing MaxMobile, Maximizer CRM 10 and BlackBerry Desktop Software 4.0.2 or higher must be installed on the computer.

- Requires 1 MB free space on the device for MaxMobile components and additional space for the database.
- BlackBerry devices running BlackBerry software 4.0.2 or higher are supported.

## MaxMobile Lite for Windows Pocket PC System Requirements

Before installing MaxMobile, you must install the following software on your computer.

- Maximizer CRM 10
- Microsoft ActiveSync 4.5 or higher (if your computer is running an operating system other than Windows Vista), or Windows Mobile Device Center 6.1 or higher (if your computer is running Windows Vista)
- Mobile Powered Pocket PC and Mobile Powered Pocket PC Phone Edition devices running Windows Mobile 2003 (4.2) for Pocket PC, Windows Mobile 5, or Windows Mobile 6 are supported.

The following space requirements must also be met:

- 18 MB (minimum) free space on the device without the use of a storage card where MaxMobile, the database, and all other components are installed on the device.
- 13 MB to 18 MB free space on the device with the use of a storage card where only the database is installed on the storage card. MaxMobile and other components are installed on the device.
- 8 MB to 13 MB free space on the device with the use of a storage card using the Advanced Installation method where only the database is installed on the storage card. MaxMobile and other components are installed on the device.

## MaxMobile Lite for Windows Mobile Smartphone System Requirements

Before installing MaxMobile, you must install the following software on your computer:

- Maximizer CRM 10
- Microsoft ActiveSync 4.5 or higher (if your computer is running an operating system other than Windows Vista), or Windows Mobile Device Center 6.1 or higher (if your computer is running Windows Vista)
- Mobile Powered Smartphone devices running Windows Mobile 2003 (4.2), Windows Mobile 5, or Windows Mobile 6 are supported.

The following space requirements must also be met:

- 18 MB (minimum) free space on the device without the use of a storage card where MaxMobile, the database, and all other components are installed on the device.
- 13 MB to 18 MB free space on the device with the use of a storage card where only the database is installed on the storage card. MaxMobile and other components are installed on the device.
- 8 MB to 13 MB free space on the device with the use of a storage card using the Advanced Installation method where only the database is installed on the storage card. MaxMobile and other components are installed on the device.

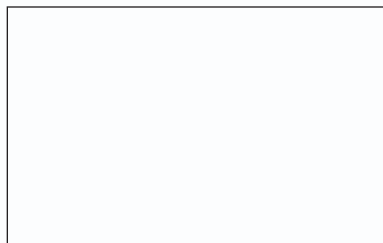
## Maximizer CRM 10 Entrepreneur Edition Features

- Account and contact management
- Time management
- Task management and automation
- Sales force automation
- Sales forecasting
- Microsoft Office integration
- Outlook & Exchange synchronization
- Accounting integration
- Business Intelligence
- eBusiness
- Access options: Windows desktop and mobile devices

### Technology Partners



### Certified Solution Provider



## Accounting Link Designed for use with QuickBooks

- Maximizer CRM 10.5 (Workstation or Server)
- Processor Speed: 800 MHz (minimum) and 1.6 GHz (recommended)
- RAM: 512 MB (minimum) and 1 GB (recommended)
- Operating system: Microsoft Windows XP, 2000, 2003, or 2008 (updated to their latest service packs)

## MaxLink for Palm System Requirements

Before you begin, review the following system requirements for MaxLink:

- 600 MHz processor or faster
- Windows XP, 2000, 2003, Vista
- Maximizer CRM installed on your computer
- Palm Desktop application version 4.0 or higher installed on your computer

Visit our website at [www.maximizer.com](http://www.maximizer.com) for the most up-to-date product compatibility information. Be sure to back up your Maximizer Address Books before using MaxLink.

i. Microsoft Windows XP Home, XP Media Center, and Vista Home/Home Premium are not supported in a network environment when logging into a domain is required. Refer to your Microsoft documentation for details on how to set up networking in a workgroup environment

### Why Maximizer CRM 10

1. **Simple** and quick to deploy, learn, use and maintain.
2. **Access** to critical information through mobile devices, the web and Windows desktop options.
3. **Best value** in its class for full-featured CRM.

Maximizer CRM helps small and medium-sized businesses maximize sales, customer satisfaction and profitability through increased business productivity and optimization of limited resources.

### Visit [www.maximizer.com](http://www.maximizer.com) for:

- Information based on your role: sales, marketing, service, executive, IT
- Information on CRM and Contact Management
- An overview of features and technology
- Online demos and free trial software
- White papers and webinars on CRM best practices

**Call: 1-800-804-6299**

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