



System Requirements

(Group, Professional, and Enterprise Editions)

A typical Maximizer implementation consists of a server and one or more workstations. The hardware and software requirements for each type of Maximizer installation are listed in the following tables. Please refer to the Maximizer website at www.maximizer.com for updated information.

Note that these are the minimum system requirements for Maximizer, and your operating system may have higher requirements for some components, such as processor speed and RAM. Refer to your operating system documentation for OS-specific requirements.

Maximizer CRM Enterprise Edition System Requirements

	Server	Workstation
Minimum Processor Speed	1.6 GHz (minimum) 3 GHz or faster processor (recommended)	600 MHz (minimum); 800 MHz (minimum for Windows Vista) 1.6 GHz or faster processor (recommended)
Available RAM	1 GB (minimum) 2 GB (recommended)	512 MB (minimum); 1 GB (minimum for Windows Vista) 1 GB (recommended); 2 GB (recommended for Windows Vista)
Available hard disk space	1 GB (minimum) 2 GB or more (recommended)	1 GB (minimum) 2 GB or more (recommended)
Minimum video resolution	SVGA (800x600) or higher-resolution video adapter and monitor	SVGA (800x600) or higher-resolution video adapter and monitor
Operating system	Microsoft Windows 2000 or 2003 or 2008 (updated to their latest service packs)	Microsoft Windows 2000, XP, Vista or 2003 (updated to their latest service packs)
Database software	Microsoft SQL Server 2000 or Microsoft SQL Server 2005 or Microsoft SQL Server 2008 (updated to their latest service packs)	N/A
Email system	32-bit MAPI- or VIM-compliant, SMTP (Email Service), SMTP and IMAP (Web Access)	32-bit MAPI- or VIM-compliant
Internet browser	Microsoft Internet Explorer 6.0 , 7.0 or 8.0. (Internet Explorer 8.0 requires Maximizer CRM 10.5 R2.)	Microsoft Internet Explorer 6.0 or 7.0
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 5.0 (Windows 2000), 6.0 (Windows Server 2003), or 7.0 (Windows Server 2008) For use of eStore: Macromedia JRun 3.0, 3.1, or 4.0 (JRun requires pre-installation of Java Runtime Environment 1.2.2 - 1.4.2)	N/A

Maximizer CRM Professional Edition System Requirements

	Server	Workstation
Minimum Processor Speed	1.6 GHz (minimum) 3 GHz or faster processor (recommended)	600 MHz (minimum); 800 MHz (minimum for Windows Vista) 1.6 GHz or faster processor (recommended)
Available RAM	1 GB (minimum) 2 GB (recommended)	512 MB (minimum); 1 GB (minimum for Windows Vista) 1 GB (recommended); 2 GB (recommended for Windows Vista)
Available hard disk space	1 GB (minimum) 2 GB or more (recommended)	1 GB (minimum) 2 GB or more (recommended)
Minimum video resolution	SVGA (800x600) or higher-resolution video adapter and monitor	SVGA (800x600) or higher-resolution video adapter and monitor
Operating system	Microsoft Windows 2000, XP, or 2003 or 2008 (updated to their latest service packs)	Microsoft Windows 2000, XP, Vista or 2003 (updated to their latest service packs)
Database software	Microsoft SQL Server 2000 or Microsoft SQL Server 2005 Microsoft SQL Server 2008 (updated to their latest service packs)	N/A
Email system	32-bit MAPI- or VIM-compliant, SMTP (Email Service), SMTP and IMAP (Web Access)	32-bit MAPI- or VIM-compliant
Internet browser	Microsoft Internet Explorer 6.0 or 7.0	Microsoft Internet Explorer 6.0 or 7.0
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 5.0 (Windows 2000), 6.0 (Windows Server 2003), or 7.0 (Windows Server 2008) For use of eStore: Macromedia JRun 3.0, 3.1, or 4.0 (JRun requires pre-installation of Java Runtime Environment 1.2.2 – 1.4.2)	N/A

Maximizer CRM Group Edition System Requirements

	Server	Workstation
Minimum Processor Speed	1.6 GHz (minimum) 3 GHz or faster processor (recommended)	600 MHz (minimum); 800 MHz (minimum for Windows Vista) 1.6 GHz or faster processor (recommended)
Available RAM	1 GB (minimum) 2 GB (recommended)	512 MB (minimum); 1 GB (minimum for Windows Vista) 1 GB (recommended); 2 GB (recommended for Windows Vista)
Available hard disk space	1 GB (minimum) 2 GB or more (recommended)	1 GB (minimum) 2 GB or more (recommended)
Minimum video resolution	SVGA (800x600) or higher-resolution video adapter and monitor	SVGA (800x600) or higher-resolution video adapter and monitor
Operating system	Microsoft Windows 2000, XP, 2003 or 2008 (updated to their latest service packs)	Microsoft Windows 2000, XP, Vista or 2003 (updated to their latest service packs)
Email system	32-bit MAPI- or VIM-compliant, SMTP (Email Service), SMTP and IMAP (Web Access)	32-bit MAPI- or VIM-compliant
Internet browser	Microsoft Internet Explorer 6.0 or 7.0	Microsoft Internet Explorer 6.0 or 7.0
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 5.0 (Windows 2000), 6.0 (Windows Server 2003), or 7.0 (Windows Server 2008)	N/A

Note: Microsoft Windows XP Home, XP Media Center, and Vista Home/Home Premium are not supported in a network environment when logging into a domain is required. Refer to your Microsoft documentation for details on how to set up networking in a workgroup environment.

Maximizer components for Microsoft Internet Information Services are not supported on any Windows XP-based or Windows Vista-based computers.

Because Web Access (Maximizer components for Microsoft IIS) may have to handle larger amounts of processing (as the number of concurrent Web Access clients increase), we recommend that you install Web Access on a server with dual or quad processors and more RAM than the minimum requirements. In addition, it is recommend that customers that are planning a deployment of Web Access on a server machine that potentially will have physical memory demands in excess of four gigabytes of physical RAM deploy on a 64-bit operating system.

MaxExchange System Requirements

	MaxExchange Synchronization Server	MaxExchange Remote
Minimum Processor Speed	1.6 GHz (minimum) 3 GHz or faster processor (recommended)	800 MHz (minimum) 1.6 GHz or faster processor (recommended)
Available RAM	1 GB (minimum) 2 GB (recommended) 4 to 1 ratio of virtual memory to physical memory	1 GB (minimum) 2 GB (recommended) 4 to 1 ratio of virtual memory to physical memory
Available hard disk space	4 GB (minimum) 6 to 8 GB (recommended)	2 GB (minimum) 4 to 6 GB (recommended)
Operating system	Windows 2008, Windows 2003, Windows 2000, Windows XP	Windows 2003, Windows 2000, Windows XP, Windows Vista

Because the MaxExchange server and remote server(s) may have to handle large amounts of processing (i.e., a large synchronized Address Book with many remotes), we recommend that you install the server software on a computer with a more powerful processor, more RAM, and more hard disk space than the minimum requirements.

MaxSync for Microsoft Exchange System Requirements

	Server	Workstation
Minimum Processor Speed	500 MHz (minimum) 1.6 GHz (recommended)	n/a
Available RAM	512 MB (minimum)\ 1 GB (recommended)	n/a
Available hard disk space	500 MB (minimum) 800 MB (recommended)	n/a
Operating system	Microsoft Windows 2000, XP ¹ , 2003, or 2008(updated to their latest service packs)	n/a
Email system	32-bit MAPI-enabled application, Outlook 2000 or higher	n/a

1. Windows XP Home is not supported in a network environment

Workflow Automation Powered by KnowledgeSync System Requirements

	Server	Workstation
Minimum Processor Speed	500 MHz or faster	n/a
Available RAM	256 MB	n/a
Available hard disk space	140 MB for installation, 70 MB for application, 5 KB max per event	n/a
Operating system	Microsoft Windows 2000, XP, 2003, Vista (updated to their latest service packs)	n/a

MaxMobile for Windows Pocket PC System Requirements

Before installing MaxMobile, you must install the following software on your computer:

- Maximizer CRM 10.5
- Microsoft ActiveSync 4.5 or higher (if your computer is running an operating system other than Windows Vista or Windows Server 2008), or Windows Mobile Device Center 6.1 or higher (if your computer is running Windows Vista or Windows Server 2008)

Mobile Powered Pocket PC and Mobile Powered Pocket PC Phone Edition devices running Windows Mobile 5 or Windows Mobile 6.0 and 6.1 are supported.

The following space requirements must also be met:

- 18 MB (minimum) free space on the device without the use of a storage card where MaxMobile, the database, and all other components are installed on the device.
- 13 MB to 18 MB free space on the device with the use of a storage card where only the database is installed on the storage card. MaxMobile and other components are installed on the device.
- 8 MB to 13 MB free space on the device with the use of a storage card using the Advanced Installation method where only the database is installed on the storage card. MaxMobile and other components are installed on the device.

MaxMobile for BlackBerry System Requirements

Before installing MaxMobile, Maximizer CRM 10.5 and BlackBerry Desktop Software 4.0.2 or higher must be installed on the computer and the following requirements must also be met:

- Minimum 1 MB free space on the device for MaxMobile components and sufficient space for the database on application memory, device memory, or storage card
- BlackBerry devices running BlackBerry software 4.0.2 or higher are supported

MaxMobile for Windows Mobile Smartphone System Requirements

Before installing MaxMobile, you must install the following software on your computer:

- Maximizer CRM 10.5
- Microsoft ActiveSync 4.5 or higher (if your computer is running an operating system other than Windows Vista or Windows Server 2008), or Windows Mobile Device Center 6.1 or higher (if your computer is running Windows Vista or Windows Server 2008)

Mobile Powered Smartphone devices running Windows Mobile 5 or Windows Mobile 6.0 or 6.1 are supported.

The following space requirements must also be met:

- 18 MB (minimum) free space on the device without the use of a storage card where MaxMobile, the database, and all other components are installed on the device.
- 13 MB to 18 MB free space on the device with the use of a storage card where only the database is installed on the storage card. MaxMobile and other components are installed on the device.
- 8 MB to 13 MB free space on the device with the use of a storage card using the Advanced Installation method where only the database is installed on the storage card. MaxMobile and other components are installed on the device.

MaxMobile Wireless Synchronization Server System Requirements

- Maximizer CRM 10.5 (Workstation or Server)
- Processor Speed: 1.6 GHz (minimum); 3 GHz or faster processor (recommended)
- RAM: 1 GB (minimum); 2 GB (recommended)
- Operating system: Microsoft Windows XP, Vista, 2000, 2003, or 2008 (updated to their latest service packs) with Microsoft Internet Information Server

Accounting Link for Microsoft Dynamics GP

- Maximizer CRM 10.5 (Workstation or Server)
- Processor Speed: 800 MHz (minimum) and 1.6 GHz (recommended)
- RAM: 512 MB (minimum) and 1 GB (recommended)
- Operating system: Microsoft Windows XP, Vista, 2000 Server or 2003 Server (updated to their latest service packs)

Accounting Link Designed for use with QuickBooks

- Maximizer CRM 10.5 (Workstation or Server)
- Processor Speed: 800 MHz (minimum) and 1.6 GHz (recommended)
- RAM: 512 MB (minimum) and 1 GB (recommended)
- Operating system: Microsoft Windows XP, 2000, 2003, or 2008 (updated to their latest service packs)

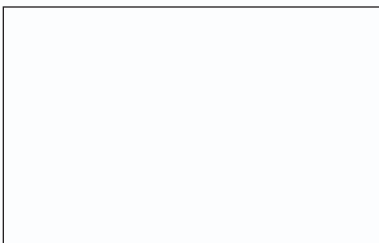
Maximizer CRM 10.5 Features

- Account and contact management
- Time management
- Task management and automation
- Sales force automation
- Sales forecasting
- Marketing automation
- Email marketing
- Customer service management
- Microsoft Office integration
- Outlook & Exchange synchronization
- Accounting integration
- Business Intelligence
- Workflow automation
- Partner relationship management
- eBusiness
- Access options: mobile devices, web, Windows desktop

Technology Partners



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MaxLink System Requirements

Before you begin, review the following system requirements for MaxLink:

- 600 MHz processor or faster
- Windows XP, 2000, 2003, Vista
- Maximizer CRM 10.5 installed on your computer
- Palm Desktop application version 4.0 or higher installed on your computer (if your computer is running an operating system other than Windows Vista), or Palm Desktop 6.2 (HotSync Manager 7.0) or higher (if your computer is running Windows Vista)

Visit our website at www.maximizer.com for the most up-to-date product compatibility information.

Be sure to back up your Maximizer Address Books before using MaxLink.

Why Maximizer CRM 10.5

1. **Simple** and quick to deploy, learn, use and maintain.
2. **Access** to critical information through mobile devices, the web and Windows desktop options.
3. **Best value** in its class for full-featured CRM.

Maximizer CRM helps small and medium-sized businesses maximize sales, customer satisfaction and profitability through increased business productivity and optimization of limited resources.

Visit www.maximizer.com for:

- Information based on your role: sales, marketing, service, executive, IT
- Information on CRM and Contact Management
- An overview of features and technology
- Online demos and free trial software
- White papers and webinars on CRM best practices

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